

Vision:

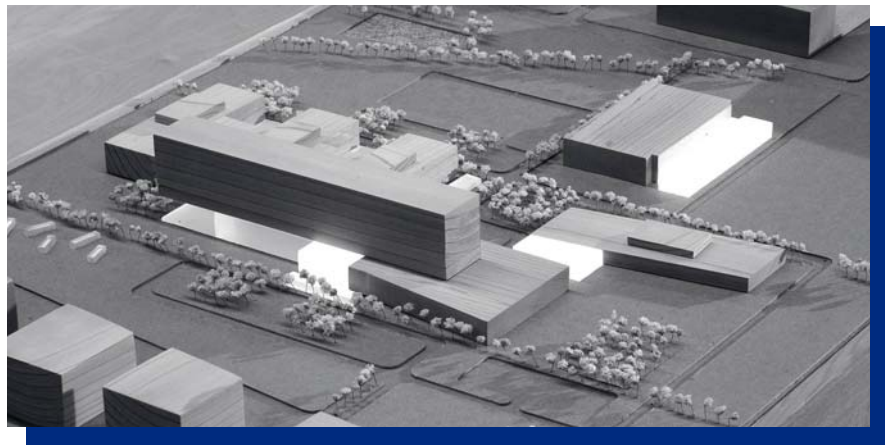
“To create with and for the Community, a **distinctive** centre of healthcare excellence that provides, through the **efficient** use of resources, the highest quality of clinical **patient-centred** care to the Community within an **innovative** environment that supports the physical, mental, emotional and **spiritual** needs of the Community.”

Design Features

Design considerations that support patients, families and staff are state-of-the-art and ensure flexibility will be incorporated throughout the New Oakville Hospital.

Facilities that will improve the experience of patients and their families will include:

- Inviting entrance and welcoming environment throughout
- Calm, quiet outdoor spaces for patients and staff members.
- Separate routes and elevators for inpatient/emergencies, services and public providing increased privacy
- Ample and well-designed waiting spaces
- Simple circulation and wayfinding systems that allow for convenient movement throughout the facility
- Separate, clearly marked outdoor traffic routes for public, emergencies, public transit and staff
- Parking that is appropriately sized and close to the appropriate entrances
- Family amenities including family rooms, lounges, shower facilities, kitchenette, retail services, etc.
- Patient room designs that consider privacy, sleeping areas for family to remain overnight, ceiling mounted patient lifts, computer access, light dimming capability and natural light.



In addition to these features, the new Hospital will:

- Be a 'silent' hospital. Wireless technology will be used in lieu of pagers and overhead paging which will only be used for emergency
- Be a safer and more secure facility utilizing the most current progressive technologies such as closed circuit video cameras and controlled access throughout the building
- Include legacy display areas to acknowledge the history of the organization (OTMH) and historical donor support
- Be a "green" facility, meaning that the building design will aim to significantly reduce its consumption and negative impact on the environment and its occupants. To help with this we will be using benchmarking tools developed by the Leadership in Energy and Environmental Design (LEED®) for the design, construction and maintenance of green buildings.

Clinical & Service Enhancements

Cancer Clinic

The cancer clinic will be a new service and will provide patient assessment, teaching, counselling, information resources, chemotherapy administration, blood transfusions, procedures and clinical trials for oncology patients. Radiation treatment assessments will also be provided with radiation treatments provided in partnership with the Regional Cancer Centre in Peel.

Stress Echocardiography

Stress echocardiography will be a new test offered at the hospital. This test helps diagnose heart disease with the help of ultrasound images. The test is performed to see whether the heart is getting enough blood flow and, therefore, enough oxygen when it is put under stress. The intent is to discover and treat any blockage or disease before serious or life-threatening problems develop.

Endoscopy Ultrasound

Endoscopy ultrasound is another new service that will be offered. This procedure combines endoscopy and ultrasound to obtain images and information about the digestive tract and the surrounding tissue and organs. It has many uses including the staging of cancers of the oesophagus, stomach, pancreas, and lung and evaluating chronic pancreatitis and other masses or cysts of the pancreas.

Private Rooms

Eighty per cent (80%) of all patient rooms will be designed as private rooms.

Infection Prevention & Control

A strengthened and enhanced infection prevention and control program will allow HHS to respond promptly and effectively to a new era of infectious diseases including an appropriate number of rooms that will be used to triage, register, assess, treat or recover patients with suspected or confirmed infections.

Consumer Health Library

A consumer health information library will provide information in hard copy and electronic formats, as well as linkages to community-based resources for patients and visitors.



Pharmacy Enhancements

Major changes to the existing pharmacy program will include changing from a traditional drug distribution system to a unit dose distribution system, and the automation of the drug dispensing system and pharmacy systems.

Realignment of Services

The Diabetes Education and Outpatient Mental Health programs and the foot clinic, all of which were moved out of the hospital because of space constraints, will be relocated to the main hospital at the New Oakville Hospital.

Patient Registration

New options for patient registration will be offered including booths, workstations and kiosks located in the main entrance and in clinical areas. Self registration via the internet will also be encouraged. This will improve the quality of data collected and support continuous service improvements, particularly for those who are attending clinics on a regular basis.

Inpatient Meal Selection

Several options for the selection of patient menu choices are being explored including the use of electronic devices at the bedside, through televisions within the patient rooms, via phone and or visitation with food services staff on a room to room basis.

Retail Food Services

Retail food services for visitors, outpatient and staff consist of a food court, providing healthy food options, and will include multiple food outlets with independent cash stations and a common seating area that will accommodate approximately 2,000 staff members plus visitors.

