



## Frequently Asked Questions: *Accommodations*

### How many beds will there be?

When the hospital opens all inpatients from our current hospital will transfer to the new facility. The number of beds will increase over a period of time as the hospital ramps up operations to its capacity of 457 beds.

### I have heard that 80% of the rooms will be single-patient. What does this mean?

Eighty percent of the inpatient rooms at our new hospital will be designed for one patient. Single-patient rooms enhance infection control and provide patients with increased quiet and privacy. New hospitals across the province are being built with a larger percentage of rooms designed for single-patient use.

### How are patient rooms assigned?

Upon admission to the hospital you will be asked to make a choice of accommodation (ward, semi or single).

Rooms are assigned based on several factors. These include, but are not limited to:

- Medical condition
- Type of accommodation requested
- Room availability

If you are assigned a room other than the type you have requested you will be relocated as soon as the right type of room becomes available.

### What if I cannot afford a semi or single room?

Individuals who require hospital care will never be refused a bed.

Upon admittance, every effort will be made to place you in the room you request – ward, semi or single. If, for any reason, you are placed in a room other than the type you requested, you will not be charged more than the cost of the requested room. For example, if you require a single room for medical reasons you will be assigned a single patient room at no additional charge.

The following is a breakdown of the hospital's accommodations policy:

Request	Assigned	Billed
Ward	Single or semi	No charge
Semi or single	Ward	No charge
Semi	Semi or single	Charge for semi
Single	Semi	Charge for semi
Single	Single	Charge for single

### Will there be any accommodation available for family and friends at the new hospital?

The patient-centred approach that has been used to inform the design of our new hospital recognizes the importance of family and friends in the care team. Each medical inpatient unit has been planned with a family area where people can go to prepare food, access wireless Internet and even take a shower.

In addition, single-patient rooms provide the opportunity for a family member to stay overnight with their loved one.